

Sealand Spot FAQ

Please refer to the guide below



What does a loading guarantee mean for Sealand Spot?

Loading guarantee is an equipment and space guarantee within three (3) days before or after the estimated time of departure (ETD), as confirmed in your booking confirmation.

What does it mean that the price is fixed?

Sealand Spot only shows valid prices. Rates provided are not subject to change after the booking confirmation has been received. Information about rates can be found in the [Terms and Conditions](#).

Prior to finalizing a Sealand Spot booking, the customer will be prompted to select a tick box acknowledging awareness of all [Terms and conditions](#).

Which container types are supported by Sealand Spot?

Port-to-port dry-cargo for 20'GP, 40'GP, 40'high-cube and 40' non-operating reefer containers are supported by Sealand Spot.

What is the compensation fee process and what does a compensation fee cover?

In the case Sealand is unable to ensure an equipment and loading guarantee as confirmed in the booking, the option to apply for a compensation fee is available. Sealand will conduct a review and if eligible, a compensation fee will be applied to the invoice.

What is the process of a penalty fee and what does a penalty fee cover?

A penalty fee is an amendment, cancellation or a no-show fee. An amendment is considered when there is a change to the transport plan such as destination, vessel and voyage, after the booking confirmation has been received.

In the event of a cancellation for port or all the shipment and the cancellation request is submitted no less than seven (7) days before the scheduled estimated time of departure, you will be charged a cancellation fee. In the event of a late cancellation (less than 7 days), a no-show fee will be applied.

What is a free time and Demurrage and Detention (D&D) offer for Sealand Spot?

With Sealand Spot, we are moving to a standard free time offer, which is tailored to the requirements of different markets. Standard Sealand Spot free time and per diem rates after the free time period will apply to all Sealand Spot offers. All Demurrage and Detention offers are available online.

Where is the Sealand Spot available for each region?

Americas

- Starting on December 2019, Sealand Spot will be available on all trades within Chile, Ecuador, Peru, Bolivia, Argentina, Uruguay, Paraguay, Brazil, Caribbean, Costa Rica, Panama, and Colombia.
- In January 2020, Mexico and Central America will become available.
- In March 2020, the United States and Canada will become available. United States is subject to FMC approval

Asia

- In February 2020, from Singapore and Taiwan to select corridors
- In March 2020, from North China and East China to select corridors
- At the end of June 2020 will be available in all remaining Intra-Asia corridors

Europe

In February 2020:

- All export from United Kingdom, Ireland, Germany, Austria, Belgium, Liechtenstein, Luxembourg, Netherlands and Switzerland.
- Export from Egypt to Israel, Morocco, Spain, Italy, Turkey and Lebanon.
- Export from Ukraine to Algeria, Egypt, Israel, Lebanon, Italy and Spain.
- Export from Turkey to Israel and Ukraine.
- Export from Romania to Egypt.
- Trades in the rest of Europe and the Mediterranean region will offer Spot bookings in Q2.

All available origin and destination offer can be found at the booking page.