

Advisory of Detention Waiver

Dear Valued Customer,

Greetings from Maersk Bangladesh Ltd.!

Considering the current situation due to COVID-19, we at Maersk Bangladesh Ltd., have given careful consideration to the difficulties and resource constraints faced by all the stakeholders. We can empathize with you since we are also suffering hugely, particularly since our services have been deemed essential and we are having to place our workforce at the front-line in order to comply. On the one hand, extra measures are required for providing services safely while on the other hand revenue is falling far short of expectations. This is now a common scenario.

Nonetheless, in line with our global priorities that we have set for ourselves, we have decided to support our valued customers in this moment of crisis. There is an existing agreement between us which details the rates and charges. We would like to propose a temporary amendment to the terms in the following manner:

1. We will **waive 50%** container detention charge on import and export shipments to/from any ports in Bangladesh; which will be **valid till 15th June 2020**.
2. All the shipments discharged & released between **26th March 2020 till 15th June 2020 (both days inclusive)** will be eligible for this waiver.
3. We will **adjust/return 50%** of the detention that is already collected against the shipments discharged & released between 26th March 2020 to 15th June 2020 (both days inclusive).

We strongly believe that being one of the sensible corporate citizens in Bangladesh we can shoulder the crisis with our valued customers.

If you have any comments or clarifications in this regard, please communicate with our Customer Service Team.

Sincerely Yours,
Maersk Bangladesh Ltd.