



MAERSK

**Customer
Advisory**

12th June 2022

Fire in BM Depot at Chittagong

Dear Customer,

We would like to share an update on our earlier advisory on the unfortunate fire incident at BM container depot, BMCD, on June 4th, 2022. We at A.P. Moller - Maersk are following the developments closely while our teams are working dedicatedly to keep your cargo moving with the least disruption. Earlier, we had communicated a report of containers and cargo that were being processed at this facility. Our Customer Experience partners are in touch with impacted customers to facilitate the delivery of their upcoming cargo.

All cargo that was earlier planned for processing at the BM Depot is now being diverted to other depots at Chittagong prior to its onward journey. Consequently, the logistics ecosystem at Chittagong is anticipating temporary operational challenges due to transit capacity constraints at various depots and expect increased truck waiting times. We will keep you informed of how this might impact your supply chains.

Meanwhile, we are also working on a contingency plan to add capacity and consequently re-map the cargo movement in and out of Bangladesh as efficiently as possible. Throughout this process, we continue to assess and optimize the best options for our customers in order to ensure the safe delivery of their cargo.

We are in the process of appointing surveyors to establish the overall impact and provide you with ample clarity and information to better manage your supply chains. While some of you may have queries related to claims, we appreciate your patience over the next few days and expect to advise you further on this matter. Our teams will keep you updated and guide you on the claims processes.

Your supply chain remains of the most importance to us, and we thank you for your patience and understanding. Our teams are here to support you so please do not hesitate to contact us if you have any questions or concerns.

Sincerely,

A. P. Moller – Maersk