



Customer Advisory  
31 March 2022

## Office Timing during the Holy Month of Ramadan

Dear Valued Customer,

Please be informed that our office timing during the holy month of Ramadan will be as follows and we would request your cooperation to maintain the same.

### Location: Chittagong

Day	Delivery Order	BL Release	Customer Service
Sun – Thu	10:00 AM – 03:30 PM	10:00 AM – 04:00 PM	10:00 AM – 04:30 PM
Fri	10:00 AM – 12:00 PM	Closed	Closed
Sat	11:00 AM – 01:00 PM	Closed	Closed

### Location: Banani, Dhaka

Day	BL Release	Customer Service
Sun – Thu	10:00 AM – 03:30 PM	10:00 AM – 04:30 PM

### Location: ICD Kamlapur, Dhaka

Day	Delivery Order	Customer Service
Sun – Thu	10:00 AM – 03:30 PM	10:00 AM – 04:00 PM

### Location: Pangaon, Narayanganj

Day	Delivery Order	Customer Service
Sun – Thu	10:00 AM – 03:30 PM	10:00 AM – 04:00 PM

### Location: Mongla, Khulna

Day	Delivery Order	BL Release	Customer Service
Sun – Thu	10:00 AM – 03:30 PM	10:00 AM – 04:00 PM	10:00 AM – 04:00 PM

In addition, our **Import General Manifest** will continue to be submitted as per vessel schedule and submission deadline (before vessel departs from last port of call).

For any urgent issues, call us at +09610998422 or email us at [bd.import@sealandmaersk.com](mailto:bd.import@sealandmaersk.com) & [bd.export@sealandmaersk.com](mailto:bd.export@sealandmaersk.com) for your import and export shipments respectively.

For rate related queries, please reach our Sales Team over phone or can drop a mail to [sales.bangladesh@sealandmaersk.com](mailto:sales.bangladesh@sealandmaersk.com). Your queries will be attended within shortest possible time.

Best Regards,  
Sealand Maersk Asia Pte Ltd  
Bangladesh

Maersk Bangladesh Ltd as agent of **Sealand Maersk Asia Pte. Ltd.**

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