

Change in Booking Amendment Policy

Dear valued customer,

To improve your booking experience and the quality of our invoices, we are implementing a new policy starting in two phases, on 1st February 2019 and 11st March 2019.

From 1st February 2019 onwards, we will start asking for your approval in case of doubt, to ensure the accuracy of our invoices and limit any assumptions. Before confirming a booking, if a specific product requested is not available or if there is any ambiguity with the price owner, named account (NAC) or commodity, we will ask you to confirm this information.

We will also remind you of the change (as described below) that will happen on the 11st March 2019.

By verifying all information changes upfront, we will ensure that the booking information is correct. So, starting on 11st March 2019, no amendments will be allowed after a container is picked-up on any of these items:

- Named account
- Price owner
- Commodity

Please note that for commodity, we will not change the commodity code but will still allow modifications to the description on the Bill of Lading to ensure customs' compliance.

We are aiming to provide you with an easier and smoother process, to ensure the stability of parameters that may trigger freight rate changes and lead to a potential dispute.

In case of questions, feel free to contact our local customer service department via our website.

Yours Sincerely,

Sealand – A Maersk Company Asia

订舱更改新规

尊敬的客户：

为了给您提供更好的订舱体验以及提高账单的准确性，我们将对订舱更改实行一些新的规定，分以下两个阶段实行。

自 2019 年 2 月 1 日起，为确保账单准确性，如果订舱信息与系统信息不一致，我们会与您进行确认。在确认订舱之前，如果不能满足您提交的航次，或者合约方/指定客户名称/货物品名有任何不一致的情况，我们会联系您进行进一步的确认。

通过核实以上信息，我们可以确保订舱信息的准确性，所以自 **2019 年 3 月 11 日起**，在您提空箱之后我们将不再接受以下几个项目的修正：

- 指定客户名称 (Named Account Customer)
- 合约方
- 货物品名

请注意，针对品名，我们将不予更改我们内部订舱系统显示的品名代码，但是我们仍会接受更改提单所显示的货物描述以符合海关规定。

该新规旨在及时获取正确的订舱信息，限制更改可能导致海运费变动的变量以确保产生准确的帐单。

感谢您一直以来对于海陆马士基航运的支持。如您对上述调整有任何疑问或希望了解更多信息，敬请联系您的专属客服。

顺颂商祺！

海陆马士基亚洲华北区
2019 年 3 月 4 日