

3<sup>rd</sup> August 2017

**Procedure of Garment On Hanger (GOH) installation request and cancellation**

Dear our valued customers,

We would like to refresh our procedure of Garment On Hanger (GOH) installation request and cancellation.

**Step1** – Customer submit booking request and receive “**Booking Confirmation**” from us.

**Step2** – Customer attach “**Booking Confirmation**” to Export customer services team\* including GOH instruction in detail. Once customer submit GOH instruction, we will immediately instruct our supplier to arrange installation within 72 hours. Therefore, if booking cancellation has been done from customer after GOH instruction, we will charge GOH installation fee, based on GOH surcharge.

\*Export customer services team

- Email: [mm.export@mcc.com.sg](mailto:mm.export@mcc.com.sg)

- Tel: +95-1-255370, 255371, 255372, 255373, 255374, 255375

Thank you for your support.

If any further information is required, please feel free to contact us.

Sincerely yours,

Maersk Line Myanmar Ltd