



## Customer Advisories

### Adjustment to Export Demurrage & Detention Invoice Issuance Process

26 Jul 2019

**Dear Valued Customers,**

We are constantly looking for ways to improve in serving you better. To further reduce your effort in doing business with Sealand - A Maersk Company, we would like to inform the adjustment to Export Demurrage & Detention Invoice issuance process as follow:

- For export shipments that demurrage, detention or plug in charge occurs; export demurrage, detention or plug in charge invoice will be issued to Book By account and uploaded on our website <https://my.mcc.com.sg/> via My Finance Function in the vessel departure day.
- In case you want to change invoice party to other parties rather than Book By party for export demurrage, detention or plug in charge invoice, kindly inform us by email to [vn.export@sealandmaersk.com](mailto:vn.export@sealandmaersk.com) before the CY Cut off time to avoid invoice amendment fee might occur.
- The effective date: **01 Aug 2019**

**Note:** Export demurrage/ detention charge is applicable if the empty equipment release date selected at booking stage exceeds the agreed contract deal or standard export free time.

We highly encourage you to share this advisory with your counterpart shipment parties. Should you have any questions to the above, please do not hesitate to contact our Customer Service representative.

We thank you for your ongoing and valuable support.

Best Regards,

**Sealand – A Maersk Company Asia**

**Vietnam & Cambodia**

Do you have a question?

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