



Customer Advisory

Container deposit & empty return process adjustment for Haiphong import shipments

18th Jun 2020

Dear Valued Customers,

We are constantly looking for ways to improve in serving you better. To further reduce your effort in doing business with Sealand - A Maersk Company, we would like to inform that effective from **22nd Jun 2020** container-deposit and empty return process for Haiphong import shipments will be adjusted as following:

A. Container-deposit upon request of cargo release (details in Appendix 1):

- Dry/reefer cargo for domestic consumption: container-deposit is not applicable.
- Cross-border to China cargo (agricultural products (nuts, mushroom, dried fruits, tea, tobacco, leather, etc...) AND/OR company handling temporary import/re-export cargo based on company TAX code: container-deposit remains applicable.

Appendix 1

B. Import empty return process at Terminal/ depot:

- 1. Document submission at Terminal/ depot:**
 - The original gate-out EIR (Equipment Interchange Receipt)
 - Copy of Delivery Order
- 2. Empty containers are returned within detention free-time period:** Terminal/ depot allows to gate-in empty containers without payment/ deposit.
- 3. Empty containers are returned over detention free-time period mentioned in Delivery Order:** Terminal/ depot will collect detention-deposit base on below tariff table.

Container	Detention-	Remarks
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type/Commodity	deposit tariff	
20DC	1,000,000 VND/day	Detention-deposit is applicable when detention free-time is over, including shipments having container-deposit.
40DC, reefer, other cargo	2,000,000 VND/day	

In order to get back detention-deposit directly from Terminal/ depots, please follow 3 below steps:

3a. Send email with subject "Check DET – BL No." to vn.import@sealandmaersk.com to check detention charge for all containers of your shipment after returning all empty containers to Terminal/ depot.

3b. Transfer detention charge to below bank account of Sealand (*this bank account is for all charges payment, NOT used for container-deposit*).

- Beneficiary: Maersk Vietnam Co., Ltd
- Bank account no: (VND) 001-088400-003
- Bank name: HSBC Co., Ltd (Vietnam)
- Swift code : HSBCVNVX

Legal invoice of detention charge will be delivered to company address as the party on invoice within 07 days after payment.

3c. Submit below documents to Terminal/ depot to get detention-deposit refund:

- Copy of email confirmation from Sealand about detention payment received fully
- Original detention-deposit receipt issued by Terminal/ depot
- ID Card
- The copy of Delivery Order

Sealand - A Maersk Company would like to thank you for your continued good support and cooperation. Should you have further queries, please feel free to contact our Customer Service Agent.

Yours sincerely,

**Sealand - A Maersk Company
Vietnam**

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