



Customer Advisories

VIETNAM OFFICE CLOSURE ON HOLIDAYS 01 & 02 SEPTEMBER, 2022

25 August 2022

Dear Valued Customers,

To welcome the coming holidays of **National Day (02 September 2022)**, we would like to update you about our operations in this holiday as follows:

Office Closure Time:

All Sealand Maersk's offices in Vietnam will be closed **from Thursday, 01 September 2022 to Friday, 02 September 2022** and resume to work on **Monday, 5 September 2022**

For any critical or urgent situation, please send emails to our Customer Service Team as following:

Team & Responsibility	Email (9:00am-12:00pm)	Zalo chat support (9:00am-12:00pm)
Customer Service Team Export & Import	vn.export@sealandmaersk.com vn.import@sealandmaersk.com	Export: 0909472357 Import: 0969459038 Delivery Order: 0909875246

Operations plan at ports and ICDS:

Sealand Maersk will maintain regular basis operations including loading/discharging, container lifting on/off as usual.

Documentation and cargo release:

We will not have payment collection during the time of office closure. Therefore, customers who need the Document or Cargo Release, please ensure the payment is done **by 31 August 2022** in order to have smooth release and avoid Late Payment Fee if applicable.

Sealand Maersk would like to thank you for your continued good support and cooperation.

Yours faithfully,
**Sealand – A Maersk Company Asia
Vietnam**

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