



CUSTOMER ADVISORY

Simplification of Spot amendment fee application

Dear Valued customers,

Our products' integrity and customer promise are paramount to serving all our customers.

To enhance the Sealand Spot experience with better transparency, we have simplified the application logic of the Spot amendment fee.

From 3rd December 2022, the Spot amendment fee, for change of origin or destination, will be calculated based on the current corridor instead of the new (amended) corridor.

For example, if a booking is confirmed from "Ho Chi Minh to Singapore," for which the Spot amendment fee is 15 USD per container 20DC, and later the booking is amended to "Ho Chi Minh to Malaysia," for which the Spot amendment fee is 20 USD per container 20DC. We will then apply the amendment fee of 15 USD based on the current corridor "Ho Chi Minh to Singapore," and not on the new corridor.

Should you have any questions about the above, please do not hesitate to contact us via call center number +84 28 5678 5804 or email vn.export@sealandmaersk.com

We thank you for your collaboration and partnership and look forward to continuing to serve your global transportation needs.

**Sealand - A Maersk Company
Vietnam**

Do you have a question?
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