



# Customer Advisory

## Weight discrepancy fee Implementation

27 June 2023

### Dear Valued Customers,

Since 1 July 2016, every packed export container is required to have a Verified Gross Mass (VGM) as a condition of loading aboard a vessel. Sealand - A Maersk Company Asia supports this requirement as it promotes safety across the industry, including for our customers and their cargoes, landside personnel, and subsequently our employees and vessels.

We would like to take the opportunity to underline the importance of submitting VGM in an accurate and timely manner.

Effective from **15 July 2023 (based on Price Calculation Date)**, Sealand - A Maersk Company Asia reserves the right to charge a **Weight Discrepancy Fee (WDF) of USD 100 per bill of lading** in any of the below situations:

1. Discrepancy between VGM and weight declared in Shipping Instruction is +/- 5000kgs (Shipping instruction weight + Container Tare weight),
2. Declared VGM exceeds Max Gross Weight of the container as per "Container Safety Convention Plate" (excluding Shipper Owned Container), or
3. Declared VGM is less than Tare Weight of the container.

Payment term: Prepaid at origin

We further reiterate the importance of declaring the correct weight via your chosen channels.

The preferred method for submission to Sealand- A Maersk Company Asia is through one or any of the digital channels after empty containers gate out as mentioned below;

1. Via our website <https://www.sealandmaersk.com/> and login through our portal
2. Via EDI message for customers sending booking or shipping instructions with Sealand- A Maersk Company Asia.
3. Via service portals such as INTTRA, GT Nexus, and CargoSmart.

We thank you in advance for your continued support, and if you have any questions please reach out to our Customer Service team.

Best Regards,

**Sealand - A Maersk Company**  
**Cambodia**

Do you have a question?

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